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# Walton Parish Nursing, Felixstowe

## Safeguarding children and adults at risk of abuse policy

November 2020

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### 1. Purpose

#### **Safeguarding and promoting the welfare of children and adults at risk of abuse or neglect.**

This policy defines how Walton Parish Nursing operates to safeguard children, young people and adults at risk of abuse or neglect.

We have a duty of care and are committed to the protection and safety of everyone who comes in to contact with us, including children, young people and adults at risk involved as clients and as participants in all of our activities both on and off site. We also have a duty to safeguard and support our staff and volunteers.

The Walton Parish Nursing Safeguarding Policy fully upholds the intentions and remits of the Safeguarding Policies of The Church of England, The Baptist Union and The Methodist Church.

We also recognise the definitions of abuse listed by NHS England:

- **Children** can be at risk of physical harm (including FGM), emotional and psychological harm, sexual harm and exploitation, neglect and acts of omission.
- **Adults** can be at risk from physical harm, sexual harm and exploitation, psychological and emotional harm, neglect, discrimination, institutional harm and financial harm.

### Definitions

**Children and young people** are defined as those persons aged under 18 years old. This policy will apply to all staff, contractors and volunteers and will be used to support their work.

“Safeguarding and promoting the welfare of children” is defined in Working Together 2018 as:

- protecting children from maltreatment
- preventing impairment of children’s health and development
- ensuring that children grow up in circumstances consistent with the provision of safe and effective care
- taking action to enable all children to have the best outcomes

#### **Adult at risk of abuse or neglect**

For the purposes of this policy, adult at risk refers to someone over 18 years old who, according to paragraph 14.2 of the Care Act 2015:

- has care and support needs
- is experiencing, or is at risk of, abuse or neglect
- as a result of their care and support needs is unable to protect himself or herself against the abuse or neglect or the risk of it.

If someone has care and support needs but is not currently receiving care or support from a health or care service they may still be an adult at risk

## 2. Persons affected

- All staff, paid and unpaid, including volunteers
- All service users
- All visitors and contractors

## 3. Safeguarding policy

Walton Parish Nursing has a zero tolerance approach to abuse. Walton Parish Nursing recognises that under the Care Act 2014 it has a duty for the care and protection of adults who are at risk of abuse. It also recognises its responsibilities for the safety and care of children under the Children Act 1989 and 2004.

It is committed to promoting wellbeing, harm prevention and to responding effectively if concerns are raised. Adults will be included in swift and personalised safeguarding responses.

It is also committed to inter agency collaboration on the development and implementation of procedures for the protection of adults vulnerable from abuse; it has a duty and responsibility for making arrangements to ensure all its functions are discharged having regard to safeguarding and promoting the adults at risk of abuse. The policy is about stopping abuse where it is happening and preventing abuse where there is a risk that it may occur.

There can be no excuses for not taking all reasonable action to protect adults at risk of abuse, exploitation, radicalisation and mistreatment. All citizens of the United Kingdom have their rights enshrined within the Human Rights Act 1998. People who are eligible to receive health and community care services may be additionally vulnerable to the violation of these rights by reason of disability, impairment, age or illness.

Walton Parish Nursing is committed to following the six key adult principles of safeguarding adults, making safeguarding personal, and capacity, consent and decision making. (See Appendix 1 for details)

Walton Parish Nursing is committed to the following principles:

- The welfare of the child, young person or adult at risk is paramount.
- All children, young people and adults at risk have the right to protection from abuse.
- Safeguarding is everyone's responsibility: for services to be effective each professional and organisation should play their full part.
- All suspicions and allegations of abuse must be properly reported to the relevant internal and external authorities and dealt with swiftly and appropriately.
- There must be arrangements which set out clearly the processes for sharing information procedures with other professionals and with the Local Safeguarding Children Board (LSCB) and Safeguarding Adult Board.

In practice, this means that:

- Staff, contractors and volunteers must be clear on appropriate behaviour and responses. (See Appendix 1 for code of conduct.) Where appropriate, failure by staff to maintain standards may be dealt with using Walton Parish Nursing's Disciplinary Procedures.
- Clear whistleblowing procedures are suitably referenced in staff training and codes of conduct, and a culture that enables issues about safeguarding and promoting welfare is addressed.
- All staff are aware of the policy and procedures for the protection of children, young people and adults at risk through appropriate safeguarding training, supervision and support for staff and volunteers, and for creating an environment where staff and volunteers feel able to raise concerns and feel supported in meeting their safeguarding role.
- Staff and volunteers are given a mandatory induction, which includes familiarisation with safeguarding responsibilities and procedures to be followed if anyone has any concerns.

- All staff and volunteers should have regular reviews of their own practice to ensure they improve over time in their work with children, adults at risk and families.
- A clear line of accountability for the provision of safe services exists.
- A designated member of the Trustees should take leadership responsibility for Walton Parish Nursing's safeguarding arrangements. (See Appendix 2)
- A designated member of the Management Team needs to lead for safeguarding at Walton Parish Nursing, unless the designated Trustee is also on the Management Team.
- Safe recruitment practices are in place, including policies on when to obtain a DBS check.
- Clear policies are required in line with those from the Suffolk Safeguarding Partnership for dealing with allegations against people who work with children. Such policies should make a clear distinction between an allegation, a concern about the quality of care or practice or a complaint. An allegation may relate to a person who works with children who has:
  - behaved in a way that has harmed a child, or may have harmed a child;
  - possibly committed a criminal offence against or related to a child; or
  - behaved towards a child or children in a way that indicates they may pose a risk of harm to children.

**Walton Parish Nursing will ensure that staff understand:**

- Core legal safeguarding requirements and their responsibility to keep children and adults at risk safe.
- That all staff and volunteers who come into contact with children and adults at risk are alert to their needs and any risks of harm that individual abusers, or potential abusers, may pose to children and adults at risk.
- The requirement to share appropriate information in a timely way and can discuss any concerns about an individual child with colleagues and local authority children's and adults' social care.
- The issues of capacity, consent and decision making in relation to safeguarding adults. (see Appendix 1)

**Concerns**

When there is a disclosure of harm or there are concerns about the welfare of any children, young person or vulnerable adult, all members of Walton Parish Nursing are expected to share their concerns and allegations with the Safeguarding Officer. Any referrals should be made without delay to Suffolk County Council Customer First - 0808 800 4005 (Freephone from landlines and some mobiles). If a child, young person or vulnerable adult is at risk of immediate harm, the police should be immediately informed – 999.

**Allegations of misconduct**

All allegations against staff or volunteers should be referred to the Safeguarding Officer. If the Safeguarding Officer is implicated then a Trustee should be informed and the Chairman of Trustees informed without delay.

All allegations must be investigated by the Safeguarding Officer and one other member of the Management Team. If the Safeguarding officer is implicated, the investigation should be conducted by a Trustee and a member of the Management Team.

During the investigation of any allegation the person against whom the allegation was made will normally be automatically suspended from working under the auspices of Walton Parish Nursing.

The result of any allegation against staff or volunteers should, where possible, be conveyed to the person making the allegation even if the result is only to pass the allegation on to the police.

## 4. Revision History

This policy and related guidance will be monitored by the Trustees on a regular basis for compliance and will be reviewed at least annually.

Signed: Robin Pattinson – Chair of Trustees

Date: 18<sup>th</sup> November 2020

Review date: November 2021

# Appendix 1

## Key six key principles that underpin safeguarding adults work\*

- **Empowerment** – People being supported and encouraged to make their own decisions and informed consent
- **Prevention** – It is better to take action before harm occurs
- **Proportionality** – The least intrusive response appropriate to the risk presented
- **Protection** – Support and representation for those in greatest need
- **Partnership** – Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse
- **Accountability** – accountability and transparency in delivering safeguarding

\*From Suffolk County Council Safeguarding Adults Policy and Operational Guidance 2015-17

## Making Safeguarding Personal

Making Safeguarding Personal is a shift in culture and practice in response to what we now know about what makes safeguarding more or less effective from the perspective of the person being safeguarded. It is about seeing people as experts in their own lives and working alongside them in a way that is consistent with their rights and capacity and that prevents abuse occurring wherever possible.

Safeguarding should be person-led and outcome focused, engaging the adult at risk in a conversation about how best to respond to their safeguarding situation in a way that enhances involvement, choice and control as well as improving quality of life, wellbeing and safety. In most cases this can only happen by making sure people get the care and support that they need. It is also important that the people who care for them also get this support and recognition. Most importantly it is about listening and providing the options that permit individuals to help themselves.

It is also important that all safeguarding partners take a broad community approach to establishing safeguarding arrangements. It is vital that all organisations recognise that Safeguarding Adults arrangements are there to protect individuals, bearing in mind different preferences, histories, circumstances and lifestyles.

In order to evidence that the Safeguarding process is personalised, it is necessary to collect information about the extent to which this shift has a positive impact on people's lives.

Whilst every effort must be made to work with adults experiencing abuse within the present legal framework there will be some occasions on which adults at risk will choose to remain in dangerous situations. It may be that even after careful scrutiny of the legal framework, staff will conclude that they have no power to gain access to a particular adult at risk. Staff may find that they have no power to remove the adult from a situation of risk, investigate the adult's financial affairs, or intervene positively because the adult refuses all help or wants to terminate contact with the professionals.

It may not always be possible to provide satisfactory solutions. At the age of 18, people are legally entitled to adult status regardless of any disability or impairment they may have. It is, therefore, essential that wherever possible it is the adult at risk who will decide on the chosen course of action, taking into account the impact of the adult at risk's mental capacity where relevant. However, the people and organisations caring for, or assisting them, must do everything they can to identify and prevent abuse happening wherever possible and evidence their efforts.

In these extremely difficult circumstances, staff will be expected to continue to exercise as much vigilance as possible.

Safeguarding Managers will give full support to staff over problems when handling cases of adults remaining in high-risk situations, provided that:

- It is evident from case records that Safeguarding Adults procedures have been properly followed;
- Every effort has been made, on a multi-agency basis, to intervene positively to protect the adult at risk;
- Legal advice has been obtained and acted upon;

- And ultimately that the adult at risk has been fully consulted and involved as far as practicable in every decision relating to their situation.

### **Capacity, Consent and Decision Making**

The consideration of capacity is crucial at all stages of Safeguarding Adults procedures. For example determining the ability of an adult at risk to make lifestyle choices, such as choosing to remain in a situation where they risk abuse; determining whether a particular act or transaction is abusive or consensual; or determining how much an adult at risk can be involved in making decisions in a given situation.

The key development affecting this area of work is the implementation of the Mental Capacity Act 2005, which provides a statutory framework to empower and protect adults at risk who may not be able to make their own decisions. It makes it clear who can take decisions in which situations and how they should go about this. It enables people to plan ahead for a time when they may lose capacity. It applies to anyone aged 16 years and over therefore appropriate liaison needs to occur for young people aged 16 to 18 years with Children's Services where relevant as part of Safeguarding Adults work.

The whole Act is underpinned by a set of five key principles:

- **A presumption of capacity** - every adult has the right to make his or her own decisions and must be assumed to have capacity to do so unless it is proved otherwise;
- **The right for individuals to be supported to make their own decisions** - people must be given all appropriate help before anyone concludes that they cannot make their own decisions;
- That individuals must retain the right to make what might be seen as eccentric or **unwise decisions**;
- **Best interests** - anything done for or on behalf of people without capacity must be in their best interests; and
- **Least restrictive intervention** - anything done for or on behalf of people without capacity should be the least restrictive of their basic rights and freedoms.

**For full guidance refer to the Suffolk Safeguarding Partnership guidance on their website**

## **Appendix 2**

As from September 2017 the Safeguarding Officer for Walton Parish Nursing is **Mrs Sandra Griffiths** (Trustee and Line Manager), email: **sandygriffiths@btinternet.com** tel: **01394 279286 or 07484855592**